PM Re-route / Same Day Orders

We continue to look for ways to provide a more convenient solution for our customers which also helps better utilise our trucks and grow volume. In doing so, we are extending ordering hours for our PM session to customers.

What's Changed?

- We are adding Same Day deliveries to the PM shifts. These will cutoff at 11am
- We will send you an update with the additional orders by 12pm (lunchtime)
- The transit code details that appear on the tote labels, run sheets and WooliesGo app will be slightly different to allow additional (same day) orders to be added into routes.
  Note: The transit code is the number that appears in the top right hand side of the tote label
- The extra orders will slot in between the existing next day orders and be numbered with an additional 01 or 02 etc. as per the example below (runsheet and tote label)

Transit Code	Order No.
SBC20	90895162
SBC21	90807581
SBC2101	90532311
SBC22	90895352
SBC23	90891313
SBC2301	90587542
SBC2302	90898687

- Drop numbers in the WooliesGo app will no longer align with the transit code as per the example below when the additional same day orders are added
  Drop 21 = Transit code SBC21
  Drop 22 = Transit code SBC2101
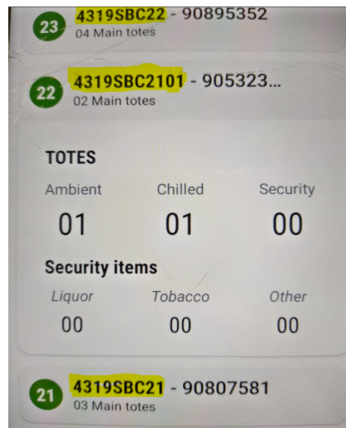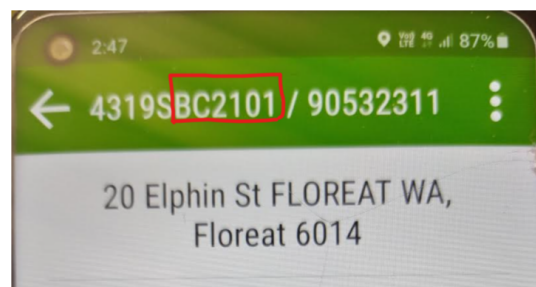 Drop 23 = Transit code SBC22
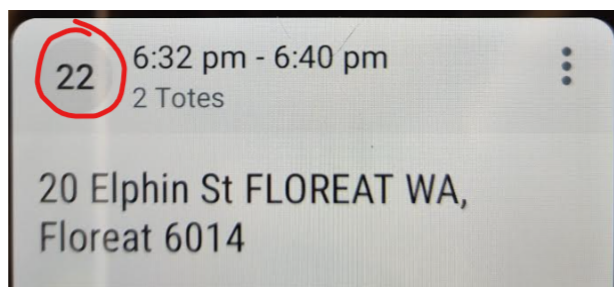
At the Store:

- To check-off totes at store and at the delivery point you need to use the transit code as reference

WooliesGo app shows the transit code next to the drop number (eg 4319SBC2101) this should be used as the reference point instead of the drop number to check off the totes for each drop

At the Customer's Delivery Address

- On arrival at the delivery point you will also need to be very careful that you deliver the correct totes. Again you need to reference the **transit code** rather than the drop number when looking for the correct totes.

- Ensure you tally the tote amounts to be delivered to each customer at each drop. How many **Freezer**,**Chilled & Security** totes are required?